

Covid-19 Viewfinder Survey June 2021

This survey was disseminated in June 2021 to all heads of VCSE sector member organisations in Northern Ireland. A total of n=132 participants responded to the survey, indicating a response rate of 13.4%.

1. Has the COVID-19 crisis impacted your organisation during the financial year 2020/2021?

Value	Percent	Count
Yes	98.4%	123
No	1.6%	2
Total	100%	125

2. How has the crisis impacted your organisation during the financial year 2020/2021?

Value	Percent	Count
Funding/Income has been impacted	72.8%	91
Services/Activities have been impacted	92.0%	115
Staffing levels have been impacted	35.2%	44
Volunteer levels have been impacted	64.8%	81
No. of beneficiaries receiving services have been impacted	58.4%	73
Other	8.0%	10

Other - Please specify

Beneficiaries has increased/changed

Additional spend to comply with Covid health and safety and costs incurred to reprogramme activities online, building adjustments in gallery space to create exhibition spaces in our windows to be viewed from outside plus further additional costs due to closing and reopening the gallery on several occasions which has incurred cancellation and reprogramming costs

Due to our events involving a large number of the community normally attending, we have been unable to provide them, much to their dismay
Increase in online support options
Lack of international activity
Morale of staff
Recruitment and retention
Staff health and stress levels were impacted
Loss of social enterprise income which has been largely offset by short term emergency covid funding
Staff worked harder; everything took longer to organise. Many support organisations closed or only reachable by phone and this increased pressure on those community organisations that remained open like ourselves

3. Has your Funding/Income increased or decreased during the financial year 2020/2021?

Value	Percent	Count
Increased by up to 25%	23.5%	28
Increased by 26-50%	5.9%	7
Increased by 76-100%	1.7%	2
Decreased by up to 25%	37.0%	44
Decreased by 26-50%	14.3%	17
Decreased by 51-75%	7.6%	9
Decreased by 76-100%	10.1%	12
Total	100%	119

4. Have your Services/Activities increased or decreased during the financial year 2020/2021?

Value	Percent	Count
Increased by up to 25%	13.8%	17
Increased by 26-50%	8.1%	10
Increased by 51-75%	7.3%	9
Increased by 76-100%	2.4%	3

Decreased by up to 25%	20.3%	25
Decreased by 26-50%	15.4%	19
Decreased by 51-75%	14.6%	18
Decreased by 76-100%	17.9%	22
Total	100%	123

5. Have your volunteer levels increased or decreased during the financial year 2020/2021?

Value	Percent	Count
Increased by up to 25%	10.7%	12
Increased by 26-50%	2.7%	3
Increased by 51-75%	1.8%	2
Increased by 76-100%	1.8%	2
Decreased by up to 25%	36.6%	41
Decreased by 26-50%	13.4%	15
Decreased by 51-75%	12.5%	14
Decreased by 76-100%	20.5%	23
Total	100%	112

6. Have the number of beneficiaries receiving services increased or decreased during the financial year 2020/2021?

Value	Percent	Count
Increased by up to 25%	15.6%	17
Increased by 26-50%	15.6%	17
Increased by 51-75%	5.5%	6
Increased by 76-100%	6.4%	7
Decreased by up to 25%	18.3%	20
Decreased by 26-50%	11.9%	13
Decreased by 51-75%	15.6%	17
Decreased by 76-100%	11.0%	12

Total	100%	109
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7. At the beginning of the 2020/2021 financial year, how many beneficiaries used your services per week?

Value	Percent	Count
0-500	78.9%	90
501-1,000	6.1%	7
1,001- 1,500	3.5%	4
1,501- 2,000	3.5%	4
2,501-3,000	1.8%	2
3,001- 3,500	0.9%	1
4,001-4,500	0.9%	1
4,501-5,000	4.4%	5
Total	100%	114

8. At the end of the 2020/2021 financial year, how many beneficiaries used your services per week?

Value	Percent	Count
0-500	78.1%	89
501-1,000	10.5%	12
1,001- 1,500	0.9%	1
1,501- 2,000	1.8%	2
2,001-2,500	4.4%	5
2,501-3,000	1.8%	2
3,001- 3,500	0.9%	1
3,501- 4,000	0.9%	1
4,501-5,000	0.9%	1
Total	100%	114

9. In regards to your end of year financial accounts for 2020/2021, did your organisation

Value	Percent	Count
Experience a surplus	27.0%	31
Break even	40.9%	47
Experience a deficit	32.2%	37
Total	100%	115