

Covid-19 Impact Survey November 2020

This survey was disseminated in November 2020 to all heads of VCSE sector member organisations in Northern Ireland. A total of n=220 participants responded to the survey, indicating a response rate of 21%.

1.How has the Covid- 19 crisis impacted your organisation? (n=216)

Value	Percent	Count
Services/Activities have been stopped	66.2%	143
Funding/Income has been lost	68.1%	147
Staff have been made redundant	11.6%	25
Staff have been furloughed	38.4%	83
Volunteers have been unavailable to volunteer	60.2%	130
Other	23.1%	50

Other
Activities reduced
Adapted projects for online
Additional costs to provide reduced services, equipment games for each family not able to share toys etc.
All working from home
We have experienced an increase in workload
Chairman delivered food to other charities and groups
Delivering work in a different work way
Enhanced need & cost of PPE supplies; staff self-isolating and cost of back fill; increased anxiety across organisation
Existing staff have been under intense stress
Financial upkeep of qualified dogs that we are unable to place yet
Funding has remained
Increased need meaning more resources needed
Increased workload
Most activities are online - direct face to face services stopped activities
Online support and tuition for clients, access to software & hardware issues, staff, and client mental health challenges
Peer Support Group services have not been able to proceed face to face, except for the month of September
Potential for loss of major contract
Remote working not suiting all service users' needs
Residential centre has been closed since March
Running/standing costs continue
Services have been changed
Services have remained and centre opened
Significant increase our services and requests for help
Some activities via Zoom
Some programming has been suspended but have been able to pivot some programming to virtual platforms. Most funders have been flexible and supported this pivot to virtual delivery
Some services/activities have stopped

Some volunteers have worked from home
Speakers unable to give talks at monthly meetings
Staff may be made redundant because of funding closures
Staff needing to work from home and added work in responding to CVD-19 issues
Still providing services. Accessed resources to deliver COVID 19 recovery programmes
We are continuing to provide most of our service but differently, garden gate visits, Zoom and phone calls
We have terminated our office rental contract because we cannot afford the rent anymore and all staff have had to set up home offices
We have very little income and still have large outgoing payments
We have had to develop a more agile approach to the delivery of our programmes of work with objectives having to be tweaked
Activities very limited
Events and learning workshops have had to go online and are more marginalized. At risk groups are less prevalent and I can see that we are not reaching them as well as we did face to face. Of those that could be reached, many are complacent about attendance online so we are reaching a new UK audience but many in NI who could benefit are not able to commit to online sessions
Face to face training and support to groups have stopped. Rural groups cannot log in to stay connected
Increase in safety admin and workplace requirements. Also, anxiety and concerns amongst staff leading to working adjustment
Meetings have ceased
Premises for activities and office work unavailable at times
Reduced services or services delivered in a different way
Respite daycare - we have not had the staff due to pod structure and/or funds to offer respite support to families in need
Service users without an electronic device or internet access in the house, have not been able to participate in Zoom sessions. Isolation and loneliness increased significantly
Services restructured
Support services have been reshaped some activities have stopped

2.How many beneficiaries have been affected per week?

Value	Percent	Count
1-50	43.0%	61
51-100	24.6%	35
100+	32.4%	46
Total	100%	142

3.What percentage of normal funding/income has your organisation lost for that period?

Value	Percent	Count
0-25%	39.2%	56
26-50%	26.6%	38

51-75%	18.2%	26
76-100%	16.1%	23
Total	100%	143

4.What percentage of volunteers have been unavailable to volunteer?

Value	Percent	Count
0-25%	12.3%	16
26-50%	20.0%	26
51-75%	27.7%	36
76-100%	40.0%	52
Total	100%	130

5.Which of the following best describes the level of services/activities you are providing now

Value	Percent	Count
We are delivering 76-100% of the services/activities we provided before the Covid-19 crisis began (March 2020)	29.5%	64
We are delivering 51-75% of the services/activities we provided before the Covid-19 crisis began (March 2020)	28.1%	61
We are delivering 26-50% of the services/activities we provided before the Covid-19 crisis began (March 2020)	17.5%	38
We are delivering 1-25% of the services/activities we provided before the Covid-19 crisis began (March 2020)	24.9%	54
Total	100%	217

6.How do you expect the financial position of your organisation to be over the next 3-6-month period? (n=213)

Value	Percent	Count
Extremely Critical- The organisation will not survive	1.4%	3

Critical- The organisation may not survive	9.9%	21
Very Difficult- Our income, staff/volunteers, or service users/beneficiaries are likely to fall by 50% or more	29.1%	62
Difficult- Our income, staff/volunteer numbers, or service users/beneficiaries are likely to fall by 25% or more	23.9%	51
Manageable- Neither our income, staff/volunteer numbers, services users/beneficiaries are likely to fall by more than 25%	35.7%	76