Getting started on the hub

With just a few simple steps you can create your personal profile and start using the Inspire Support Hub. **Just follow the steps below:**

- Visit: inspiresupporthub.org and on the homepage, click the ‘Sign Up’ button, top right
- Where prompted, enter your company/organisation’s unique PIN as below:

  **Your PIN is: NICVAHUB**

  - This will create a randomly generated username - **it’s important that you keep a safe note of this as you will need it when logging in each time you visit the hub**
  - Create a strong password – follow these guidelines:
    - Your password must be at least 8 characters and contain at least one uppercase, one lowercase, one number and one special character such as ! or #
  - Confirm your password and click ‘sign up’
  - On the login page, enter your noted username and password and click the ‘login’ button

  **Start using the hub!**

*If you forget your username, return to the ‘Sign Up’ page and repeat the process. A new, random username will be automatically generated. You can use the same password, or if you wish, create a new one.

**Please note** - if logging in to the hub using a username other than that generated on first sign up, your individual profile information and tracked page history will not be saved – **it's therefore important to keep a safe note of the username you used when first logging in to the hub.**

For technical support, contact us at: hubsupport@inspirewellbeing.org